



**MERRYCHEF TECH ASSIST APP  
AVAILABLE ON APPLE & GOOGLE**

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## Technical Advisory Notice: conneX Firmware V2.0.2 Update Instructions – X12 & X16

**NOTE – This guide is for upgrading from versions 2.0 / 2.01 / to 2.0.2**

Merrychef® always strives to improve its products based on customer feedback and data.

**A new firmware version has been released – version 2.0.2, this can be downloaded from the link below.**

<https://assets.welbilt.com/share/55BE6BD7-FF99-4E0C-901C0B7FBCBF68EE/>

### Part 1 - Firmware Download Instructions

**NOTE – You will need a blank “formatted” USB key / pen drive.**

- Download the firmware from the link above by copying it into your browser.
- Once fully downloaded the file size will be **250,280 KB**.
- Copy the downloaded file straight to a clean USB.
- Cool down the oven by selecting the power button and run through the cleaning program.
- Remove the power supply.

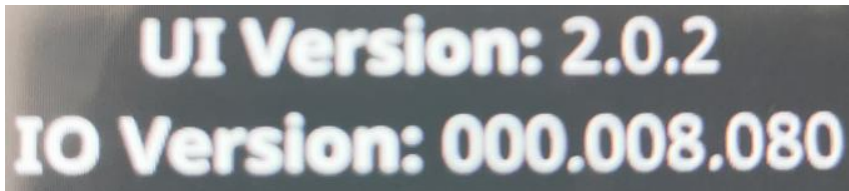
### Part 2 - Firmware Update Instructions

**NOTE- It will take approximately 10 Minutes to complete the update process.**

1. Insert the USB key with the version 2 firmware pre-loaded.
2. Connect the power supply.
3. The oven will go through the boot up procedure.
4. Wait for the power symbol to appear and press the symbol to turn the oven on.
5. Select the cog / gear symbol and enter the password MANAGER.
6. Select UPDATES.
7. Select the tar file.
8. Oven displays validating the firmware file.
9. Oven displays updating for around 10 minutes.
10. The display then switches off.
11. Display then says loading.
12. Display then says initializing.
13. Display shows the power symbol.
14. Remove the USB.

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15. Select the power symbol.
16. Select the info button.
17. Check UI version: 2.0.2 is displayed on the information screen.
18. Check IO version: 000.008.080 is displayed on the information screen.



19. Firmware update is now complete.
20. Return oven to normal user mode.

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